What kind of problems do you experience?

/

What are your complaints about the current situation?

/

What kind of features would you like to see in this application?

/

Do we need any more information that is important before we start our project?

Able to see internal contact person (lead of a department or the customer)

Extra notes:

Easily maintained by the development team or us.

Windows pc, mid-range pc’s.

Only 1 account for the department. For the whole dev-team.

Bold rights are the one that everybody sees, we need to be able to edit them.

Want to have aces to all the details from the customers, edit the details and remove the customers if it is necessary.

Maintance contract do not to be changed by the dev-team. Only the finance department.

Open-projects means what projects still need to be worked on. Need to be able to change it, close it. Still be able to show all the projects of the customer that is linked to it.

A list of projects that have been done and still need to be done would be great.

Application should be filled in by the dev-team. It means that with what application should be able to run with the dev-team application that is build. For example getting the data for the application that the customer has. Same for the hardware.

Appointments, see what appointments we have made. Be able to see who we spoke to. What the subject was. And a field for a remark. Multiple fields, 255 characters.

Internal contact person, the person that knows everything that the compartment needs.

We will check if the project is suspended or not. Sort the project with features ( not necessary)

Be able to click on a company name and see what projects they have or had, same goes for the contact person of that company.

The application need to be shown on 1 pc. Local database etc.

Available at anytime trough email.